

## Important Financial Aid news for students and staff

### Changes in Financial Aid Regulations Starting July 1, 2012

Applicants will need to have earned a high school diploma to be considered for federal financial aid. The Ability to Benefit test will no longer be available as a means to fulfill the financial aid eligibility requirement. For more information, see the [Financial Aid Eligibility](#) web page.

### Satisfactory Academic Progress

Federal regulations have always required students to meet GPA and course completion standards. However, these standards are changed and many students may be in jeopardy of losing their financial aid. This is a serious concern, as more than half of our students depend on financial aid to help fund and achieve their educational and career goals. Be sure to read "[Make the Grade, Save Your Aid](#)" to help you better understand the regulations and assist students plan their CCBC education.

## Relocation and Reorganization within Enrollment Management

**Relocations:** Not long after the start of the spring semester, a major move on the Catonsville campus relocated the Enrollment Services Center, Admissions, Financial Aid, Registrar, Bursar's and Student Advocate offices relocated from Building K to Building F. Major renovation to the second floor of Building K is designed to better serve students and staff and is expected to be completed in late spring.

**Reorganization:** The Records and Registration office recently experienced a reorganization resulting in two separate operations and an office name change. CCBC is proud to announce its Enrollment Services Center and Registrar's office (previously known as the Records and Registration office). Here are brief descriptions of their functions and goals.

**The Enrollment Services Center (ESC)** opened at the start of the Spring 2012 semester to provide outstanding, front-line customer service to the entire college community. The focus of the Enrollment Services Center is to provide one-stop services focusing on registration, financial aid, and admissions for students, faculty and staff. For students, the ESC experience will leave them with a positive and lasting impression of CCBC which will help them stay enrolled and focused on completing their educational goals. When it comes to service, the ESC is guided by the WOW service principle offered by the knowledgeable, cross-trained ESC team.

Enrollment Services Centers are located conveniently in Building A on the Essex and Dundalk campuses. On the Catonsville campus, the ESC is temporarily located in Building F, room 201 and will return to Building K after renovations are completed.

We welcome Dian Mitchell as the new director of the Enrollment Services Center.

**The Registrar's office** focuses on improved efficiencies and service to faculty, staff, and students through its centralized approach and expertise in the many processes and procedures that are at the heart of college operations. The office is responsible for ensuring compliance with state and college regulations, enrollment policy and procedures, maintaining academic transcript integrity, transcript evaluations, grade information, degree audit graduation services, schedule management, and FERPA regulations, to name just a few.

**Shared Service Center**, within the Registrar's office, is responsible for processing CCBC forms, producing digitized student records and data verification.

The Registrar's office and Shared Services Center are located in Building A on the Essex campus. Registrar's office staff members are also located in Building A on the Dundalk campus and temporarily in Building F on the Catonsville campus.

We welcome Lynn MacLaughlin with her new title of College Registrar which replaces her former title of director of Records and Registration.

Find current staff locations [here](#).

# New Initiatives | Extending our services

## College Life

### Athletics

#### **CCBC Athletics Success Story: Restart of Women's Cross Country**

Starting with just two participants in 2008 and then earning a 2011 NJCAA Division I Region XX Championship, the re-start of Women's Cross Country at CCBC Essex is a rapid success story. Under the leadership of CCBC alum Larry Williams, ten student athletes have earned All-NJCAA Region XX or All-Maryland JUCO Conference honors since 2008. Most importantly during this same time, the team has garnered 17 national, regional, and state academic honors with its student athletes enrolled in these demanding CCBC Selective Admissions programs: Mortuary Science, Radiation Therapy, and Veterinary Tech. As a complementary program, CCBC also re-started Women's Indoor Track, just completing its first season in February.

#### **CCBC Athletics Helps Children at Risk**

Through a mix of relay races, bowl-a-thons, and a shooting contest, the 400 student athletes and coaches of CCBC Athletics programs raised \$4,110 this past fall for the Ed Block Courage Award Foundation. This foundation is a Baltimore County based charity affiliated with the National Football League that raises awareness and prevention of child abuse through its Courage House National Support Network for Kids. CCBC's athletic department is the first college or university department in Maryland to raise money for this worthy effort.

#### **CCBC Launches Athletics Hall of Fame**

In December CCBC held its inaugural Athletics Hall of Fame banquet at the Hilton Garden Inn White Marsh. President Kurtinitis welcomed 200 guests who came to celebrate with the 25 honorees. The festivities honored student athletes, coaches, and administrators from all three campuses who collectively represent the rich and successful 52-year history of intercollegiate athletics at CCBC. In addition to receiving an individual award, each inductee was honored on a perpetual plaque in each of the three CCBC campus gymnasiums.

### Student Life

*First-Year Experience* connects first-year students with resources to help make their first year at CCBC a successful one. This year a Peer Mentoring Program will be piloted, and Lorrie Budd is working with the UMBC Think Tank to research how students can transfer successfully. Students can obtain online help from Student Life's Facebook page or in the Student Life office. Connections and assistance are made through ACDV instructors.

### Judicial Affairs

In another pilot initiative, the Office of Judicial Affairs is using online learning modules to deal with student conduct issues. The content for Academic Integrity, Civility, Personal Decision Making, and Alcohol Use was developed by ResLife.net and adapted by CCBC.

Judicial Affairs advocates assign a module to be completed by the student as an educational sanction and learning opportunity. The modules provide students with information about the conduct issue and then test their knowledge of the topic. Students must score 80% or better to meet the terms of the sanction. Students not scoring high enough are cycled back into the module until they can complete it successfully. The modules are offered in CCBC's Testing Centers. The good news is that to date there has not been a student reported for additional conduct issues after completing this strategy. Although the data is limited, early results are encouraging.

### Office of Multicultural Affairs

Watch for a new campus organization, *Collegiate 100*. Dr. Larry Coleman is working with *100 Black Men of Maryland* to develop a mentoring organization for men of color at CCBC. The national organization, [100 Black Men of America](#) provides the model.

In addition to developing a student organization, OMA is also proud to announce [cultural and diversity](#) resources on its web pages for students, faculty and staff.

OMA and CETL will expand Culturally Responsive Training for faculty with three modules within a certificate training program. In March, OMA worked with instructional senior staff, CRT team leaders and 20 faculty members who had been participants in the CRT course over the past eight years.

## College Communications

With a presence on Facebook, Twitter, Flickr, YouTube and a student focused blog, College Communications connects CCBC with our community using social media. Students like the Facebook interaction and know they will receive important announcements. See why more than 7,500 students have already signaled they like us on the CCBC [Facebook](#) page.

## Student Development

### Academic Advising

#### DegreeWorks

Earlier this year, CCBC purchased **DegreeWorks**. This software will replace the Banner CAPP degree audit program. The software allows students to create program of study options on their own or from templates.

Lynn MacLaughlin, Vanessa Pratkanicki, Marlene Radich, Sarah Melchior, Courtney Topolski, Lesley Fagu and Heather Griner will create and maintain DegreeWorks content. Advisors will assist the building process by creating templates of CCBC programs of study. Training will start in June and continue through October.

#### Faculty Advisor Training

CCBC's Academic Advising Training Committee, in partnership with Instruction, is developing academic advising skill workshops and training for faculty. Faculty members participated in six-hour workshops during the Fall 2011 semester in preparation for advising students who have earned 40 or more credits. Refresher training is offered in March 2012. Thirteen different programs are now represented.

### Testing Center

Two new CCBC Testing Centers opened in January at Hunt Valley and Randallstown Centers. The Centers, each open for approximately eight hours a week, are administered by Ella Summerville, formerly with Project START. Placement testing is available on a walk-in basis, while students taking proctored tests need to schedule an appointment (send an email to [hvratc@ccbcmd.edu](mailto:hvratc@ccbcmd.edu)). Visit the [Testing Center website](#) or contact Beth Hunsinger or Ella Summerville for more information.

## Staff on the Move | New Staff

**CCBC Catonsville:** **Patrick Corbett** joins CCBC as a new, part-time head coach for CCBC Catonsville's women's soccer team.

**CCBC Dundalk:** **Leslie O'Brien**, academic advisor, will now go by Leslie Fagu.

**CCBC Essex:** **Joseph Fiedler** joins CCBC as a new, part-time head coach for CCBC Essex men's soccer team.

**Dominique Green-Gladden** is welcomed as a Call Center representative. Having extensive knowledge of financial aid, Dominique brings her expertise to the Call Center as a Subject Matter Expert (SME).

**Mike Shaw** has joined DSS as a Disability Support Services counselor at Essex. He brings experience in DSS and Advising from Baltimore City Community College. Stop by and say "hello."



## Success Stories

### Student Development

TRIO



#### Project Start Graduate

Congratulations to Rodney Johnson, 2005 graduate of CCBC, 2008 graduate of University of Baltimore and most recently, a graduate of the Department of Defense Fellowship program. Rodney is now a Contract Specialist for Pentagon Force Protection Support.

## Enrollment Management

### International Student Services



Have you noticed new flags on campuses? International Student Services, Campus deans and Luana Rarey, assistant professor in the School of Liberal Arts worked together to bring a vision of an international community to CCBC campuses. Look for 31 flags (above left picture) representing the home countries of CCBC students in Building A on the Essex campus, Building Y on the Catonsville campus, and in the refurbished cafeteria on the Dundalk campus (opening on April 10.)

A visual international presence is also represented by the four Peace Poles (above right picture) that signify a peaceful CCBC. "May peace prevail on earth" is inscribed on each of the four sides of the poles in 16 different languages of CCBC students. Peace Poles are distributed throughout the Catonsville campus, form a square between Buildings A and B on the Essex campus, and integrated within the design of the labyrinth garden on the Dundalk campus.

## Notable Presentations

**Courtney Topolski** presented with colleagues from the College of Southern Maryland, Carroll and Frederick Community Colleges at the NACADA Region 2 Conference in March and will present again at the Maryland Advising Affinity Conference in June. The presentation shares best practices in transfer advising with emphasis on cross training and online resources for the growing number of students identifying transfer as their goal.

**Mark Williams and Harriet Zlotowitz** demonstrated innovations in instruction and technology which help students link academic interests to careers at the fall state conference for Chief Student Affairs Officers. In January, **Harriet** led a similar technology workshop at the Maryland Career Development Conference.

**Dr. Morgan Slusher, Tami Jackson (student) and Dr. Patricia Quintero-Hall** facilitated a Safe Zone workshop in January. Participants learned effective communication strategies, where to access resources and how to enrich and raise awareness of LGBT issues within the CCBC community. This workshop will be held again in early June.

**Dr. Patricia Quintero-Hall and Michael Walsh** presented, "A Lesson on Culture: What is Your Cultural Script?" at this year's League for Innovations conference.

## Enrollment and Student Services Family Stories

### Welcome!



**Dennis and Pam Mitchell** are proud to welcome their new grandson Andrew!

**Heather Griner** is happy to announce the birth of her second son, Cameron Robert.

**Todd Pinson and Heather Cassetta** and older sister Grace, welcome “Ce Ce”, also known as Cecilia Marie.

### Ravens fun!



**Andrew (son of Mary De Luca)**, with pal Ray Rice, is a very happy 10-year-old “RAYvens” fan who appreciated his mom taking him to this CCBC-sponsored event.

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